Essential Sustainability Questionnaire

Hotel Details

Hotel Name	Anantara New York Palace Budapest Hotel
Hotel Website	https://www.anantara.com/en/new-york-palace-budapest
Contact Name	Ms Zsófia Nádor
Telephone Number	+36 30 176 3051
Email Address	z.nador@anantara-hotels.com

General Sustainability Practices

Do you have a current sustainability or CSR policy?	Yes
Does your policy cover environmental, social, accessibility, wellbeing, and fairness for staff?	Yes

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Is the policy shared with guests or made publicly available (website, brochure, in-room materials)?	Sustainability brochure and initiatives shared via our website
Who is responsible for sustainability?	Ms Zsófia Nádor, Deputy Hotel Director
Please list any green certifications, labels, or recognition achieved.	GreenGrowth 2050, Bioscore, Breeam
Supporting Documents	GG2050-Gold-Certificate-ANYP-2025-Signed.pdf
Additional Comments	More about our sustainability commitment and sustainable business strategy please find on our corporate website: https://corporate.minor-hotels.com/en/sustainability

Energy & Water

Do you measure energy and water use?	Yes
Do you take actions to save energy (e.g., LED lighting, timers, efficient air conditioning)?	LED lighting in all areas of the hotel, motion sensors in public areas, new energy efficient chillers installed in 2022 and in 2026
Do you use renewable energy or a green energy tariff?	Yes, all our electricity is sourced from renewable energy sources

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Do you take actions to save water (e.g., low-flow taps, leak detection, linen reuse)?	Yes, we have low flow taps and dual flush toilets in all rooms and public areas of the hotel. Linen reuse program is also existing in the hotel. Furthermore we try to educate our guests and ask them to participate in our water saving programs.
Do you have refillable water stations for guests and staff? How are guests informed?	In all of our offices and in the Spa and Gym there are refillable water stations. Guest are informed via our online information platform StayApp.
Do you have a policy on energy and water conservation?	Yes
Do you have Electric Vehicle charging spaces at your property?	Yes
How does your organisation approach AI (Artificial Intelligence) usage?	We use on company level for different tasks.
Additional Comments	https://corporate.minor-hotels.com/en/sustainability/our-commitment

Waste Management

Do you have recycling bins for glass, paper, metal, and plastics?	Yes
Are bins clearly labelled?	Yes

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Have you removed or reduced single-use plastics (e.g., cups, straws, amenities)?	Yes
Do you manage food waste (e.g., donation, composting, or special disposal)?	Our food waste is fully composted
Are you paperless? If not, are recycled or FSC-certified papers[1] and environmentally responsible printing materials used?	No
Supporting Documents	Collateral-Paper_PE_EN_CSR_Environmental_Declaration_Olin_Design_Light_00_04092024.pdf
Additional Comments	All of our collaterals are printed on FSC certified or recycled paper. We promote paperless tablet check-in and online check-out. Guest folios are sent by email and printed only if it is requested.

Food & Beverage

Do you buy local or seasonal food where possible?	Yes
If yes, within how many miles is food sourced?	3
Do you offer vegetarian or plant-based options and highlight them?	Yes, clearly highlighted
Is seafood responsibly sourced (MSC[2], ASC[3], or similar)?	Yes, Always

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Do you communicate sourcing choices to guests (menus, signage, digital)?	Yes, menus

Supporting Documents	WS_ENG.pdf

Purchases

Are sustainable amenities or guest products provided (refillable toiletries, eco-friendly disposables)?	Yes, all guest products

Are environmentally responsible cleaning products used (e.g., Green Seal[4], EcoLabel[5])?	Yes, all cleaning products

Supporting Documents	ADP-Microplastics-Declaration-2025.pdf

Staff, Wellbeing & Inclusion

Do you follow fair employment practices? (Living wage employer[6], B Corp[7], Shine[8], etc.)	Yes, certified/accredited

Do you have policies on equal treatment, diversity, and inclusion?	Yes we have: https://corporate.minor-hotels.com/en/sustainability/code-of-conduct-and-human-rights-policy

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Are staff wellbeing programmes in place (mental health, safe working conditions)?	Mindfullness training available on company level, yoga classes, fitness membership, team outings, staff birthdays, medical check, medical service for employees from supervisor level
Additional Comments	https://corporate.minor-hotels.com/assets/uploads/2026/03/19124508/Human-Rights-Policy_MHEA_ENG_2025.pdf

Accessibility

Do you provide clear accessibility information on your website and booking platforms (accessible room features, dimensions, assistive services)?	Yes, detailed information
Do you have accessible routes (ramps, lifts, clear corridors) and signage for guests with mobility needs?	Yes, fully accessible
Do you provide sensory support features (e.g., visual alarms, braille signage, hearing-assistive systems)?	No
Are staff trained to assist guests with a wide range of access needs (not just mobility)?	Yes, all staff trained

Measurement & Reporting

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Do you measure how well your sustainability practices are working?	Yes, regularly

Do you report on sustainability performance?	Yes, publicly

Additional Comments	The company shares its annual sustainability report on the corporate website. https://corporate.minor-hotels.com/en/sustainability/sustainability-business-reports. The hotel has a sustainability management plan and all data related to sustainability is individually measured, i.e. utilities consumption, waste collection data, ezc

This submission has been sent via the Sustainability Questionnaire form.

More Information & Support

If you're unsure where to start, need support, or would like help turning intentions into actionable sustainability goals, please feel free to reach out to From Now.

From Now is a sustainability consultancy supporting organisations across environmental impact, accessibility, DEI, wellbeing, and community engagement.

Contact: inspired@from-now.com

References

[1] FSC-certified https://uk.fsc.org/

[2] MSC https://www.msc.org/uk

[3] ASC https://asc-aqua.org/

[4] Green Seal https://greenseal.org/

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[5] Ecolabel https://eu-ecolabel.de/en

[6] Living Wage Employer https://www.livingwage.org.uk/accredited-living-wage-employers

[7] B Corp https://bcorporation.uk/

[8] Shine https://shine.northeast-ca.gov.uk/

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